



Coca-Cola Store Orlando will reopen on Monday, June 15. The health and safety of our employees and guests is our top priority, and we have adjusted our operations in compliance with guidelines from health and government authorities.

Key changes include:

- Capacity reduced/controlled to minimize guests' time in queues and to promote social distancing
- Face masks worn by all ambassadors and guests
- Enhanced cleaning routines throughout the store
- Floor decals and signage used to promote social distancing
- Temperature scans conducted for guests upon entry into Disney Springs
- Temperature scans conducted for all ambassadors
- Physical contact reduced during transactions
- Coca-Cola Polar Bear experience suspended initially
- Beverage Bar and Freestyle service altered to comply with FDA guidelines regarding self-serve beverages

Frequently Asked Questions

How can you be certain it is safe to reopen Coca-Cola Store Orlando now?

- The health and safety of our employees and our guests is our top priority, and we have adjusted our operation in compliance with guidelines from health and government authorities.
- We have reviewed industry guidance and consulted with Disney Springs and other retailers, attractions and experts to determine a date when we feel we can reopen safely.

What is being done to promote the safety and well-being of employees and guests?

- Per the above, our operation has been modified in accordance with best practices.
- Our website and onsite signage will encourage guests to act responsibly when deciding whether or not to visit our store. We ask anyone who is not feeling well or who has a member of their party who is not feeling well for any reason to visit us at another time so as not to expose our employees and their fellow guests to illness of any kind.

What if someone refuses to wear a face mask?

- At this time, requiring our ambassadors and guests to wear face masks is a significant step toward protecting the health and safety of our team.
- We hope our guests will see the value and importance of taking this precaution to protect the health of our team and their fellow guests.
- If guests choose not to wear a face mask, we would respectfully ask that they not visit our store at this time, and they may shop at www.cokestore.com.

What if a guest has a medical condition preventing them from wearing a face mask?

- Given the unprecedented global COVID-19 pandemic and guidance from the CDC, federal, state and local governments, we are requiring all employees and guests over the age of 2 to wear a mask while visiting Coca-Cola Store Orlando at this time.
- These measures, along with temperature screening and social distancing protocols are just some of the efforts we are taking to mitigate the spread of COVID-19 and allow us to return to normal operations.
- If you have questions or would like to provide additional information about your specific circumstances, please approach an ambassador at the door to Coca-Cola Store Orlando. While we cannot guarantee that we will be able to provide an accommodation that will allow you to enter Coca-Cola Store Orlando , we are committed to understanding your unique circumstances and providing an accommodation where we can that maintains the health and safety of all of our guests and employees.